

Terms & Conditions for Black Friday Promotion on FLTE contracts and Decoder contracts

1. A Black Friday Promotion will be run on selected contracts between **Monday 20 November until 23:59 Sunday 10 December**.

Customers who sign up for, and are approved for selected contracts during the Black Friday Promotional period, are eligible for vouchers and coupons as below: **Contract for DStv Access with 50GB internet – 25GB day / 25GB night** (priced at R249pm x 24) qualifies for a PEP voucher to the value of R250.

Contract for DStv Compact with 50GB internet – 25GB day / 25GB night (priced at R499 x 24) qualifies for a PEP voucher to the value of R500.

Contract for DStv Compact with 400GB anytime internet (priced at R749 x24) qualifies for a Takealot.com coupon to the value of R750.

Contract for DStv Premium with 400GB anytime internet (priced at R1049pm x 24) qualifies for a Takealot.com coupon to the value of R1000.

Contract for DStv Access with a DStv HD Single View decoder, including installation (priced at R199pm x 24) qualifies for a PEP voucher to the value of R250.

Contract for DStv Compact with an Explora Ultra, including installation (priced at R599pm x 24) qualifies for a Takealot.com coupon to the value of R750.

Contract for DStv Premium with an Explora Ultra, including installation (priced at R999pm x 24) qualifies for a Takealot.com coupon to the value of R1000.

1. Vouchers and coupons offered as part of this Black Friday Promotion are available while stocks last and subject to change without notice, on a first come, first served basis.
1. Take up and approval of the selected contracts must be completed by the end of the Black Friday Promotional period to qualify for the vouchers and / or coupons.
1. Take up of contracts which qualify for the Black Friday Promotion are only available via DStv and not in retail stores.

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1. The vouchers and coupons included in the Black Friday Promotion are not physical vouchers / coupons. Delivery of these, together with information on how to claim them, will be via SMS, 4 (four) working days after activation of services on the qualifying contracts. Following delivery of the SMS with details, customers have 30 (thirty) days to claim their voucher or coupon.
1. Once the PEP voucher has been claimed, it is valid for a period of 3 (three) years and forfeited if not used before expiry.
1. Once the Takealot.com coupon has been claimed, it is valid for a period of 6 (six) months and forfeited if not used before expiry.
1. Black Friday vouchers and coupons are limited to one per DStv account.
1. Support for a voucher or coupon up to the point of claiming it, is through DStv. Once the voucher or coupon has been claimed, support is through the relevant provider (Takealot.com or PEP).
1. This Black Friday Promotion is only available in South Africa and only valid for subscriptions in South Africa. Vouchers and coupons are also only available for use in South Africa.
1. These terms and conditions for the Black Friday Promotion are in addition to the existing Contract Terms as well as the Terms and Conditions governing subscription to the MultiChoice service, both available on dstv.co.za.
1. Existing Takealot.com Terms and Conditions apply to their coupons.
1. Existing PEP Terms and Conditions apply to their vouchers.

TAKEALOT.COM COUPON

- The Takealot.com coupons are valid for 6 (six) months from date of issue.
- The Takealot.com coupons are only available for use on the Takealot.com website towards the purchase of products.
- If a Takealot.com coupon has not been used within that period, it will expire and be forfeited.
- If the full value of the Takealot.com coupon is not used in a single transaction, the remaining value of the Takealot.com coupon will be forfeited.
- If the value of the purchase is more than the value of the Takealot.com coupon the Customer will be required to pay in the difference.
- Takealot.com coupons cannot be used to buy Gift Vouchers or other coupons, and cannot be exchanged or refunded for cash or credit.
- Takealot.com is not responsible for any harm due to the loss, unauthorized use or distribution of a Takealot.com Coupon.
- A unique Takealot.com coupon can only be used once.
- Only one Takealot.com coupon can be used per order.
- Takealot.com coupons may not be used in conjunction with any other reward, coupon, voucher or discount.
- A Takealot.com coupon must be used at check-out and it cannot be used later on existing orders.
- The value of the Takealot.com coupon will be set off against the value of the customer's shopping basket, if the value of the basket is higher than the value of the Takealot.com coupon, the customer will be required to pay in the difference. If the value of the basket is less than the value of the Takealot.com coupon, the customer will forfeit the remaining value of the Takealot.com coupon.
- Takealot.com coupons do not accrue interest and are not refundable for cash once purchased.
- Takealot.com is not responsible for any harm due to the loss, unauthorised use or unauthorised distribution of a Takealot.com coupon, after it has been SMSed to you or the MSISDN nominated by you.
- If for any reason a Takealot.com coupon does not reflect on the final amount due at check-out, the customer can contact Takealot.com on (<https://secure.takealot.com/help>) to confirm if the Takealot.com coupon is still valid.
- If Takealot.com confirms that the Takealot.com coupon is still valid and you have already placed your order, you can choose whether to cancel the order and place it again with the Takealot.com coupon, or you can use the Takealot.com coupon on your next order within the limitations of the specific Takealot.com coupon's terms and conditions.

PEP VOUCHER

- The PEP vouchers are valid for 3 (three) years from date of issue.
- If the value of the purchase is more than the value of the voucher, the customer will be required to pay in the difference.
- If only part of the voucher is used, the change will be provided in another voucher. Original validity dates will still apply to the change voucher. Only when the change is less than R10, will the customer receive cash in change.
- Vouchers are non-transferable and cannot be exchanged for cash.
- Vouchers can be used in any PEP store nationwide.
- PEP vouchers are governed by PEP's regular terms & conditions which may be obtained directly from PEP.